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First quarter 2018, a correspondence was sent out regarding the newly created guidelines for patient pricing by the Office of Civil Rights. It is Providence Medical Group's intention to be in compliance with those guidelines.

In keeping with this, we have concluded our pricing review and will be applying the patient pricing structure as listed below:

- Electronic to electronic (Encrypted email, Secure eFax, etc.):
  \$6.50 flat fee
  Plus postage, if applicable.
- Electronic to Paper (Printed, mailed to patient or patient representative)
  \$6.50 flat fee
  Plus postage, if applicable
  - \*Selecting this method could incur additional charges depending on size of patient record.

## Please note:

- All mailed records will be sent via <u>Certified Mail</u> to ensure safe and proper delivery.
- Pricing structure above is for patient pricing